



*Per il benessere dei nostri anziani
e della comunità*

ADMINISTRATOR NEWSLETTER

June 25, 2018

Dear residents, family members and friends,

On April 13, 2018, the province of Ontario has ranked the 627 Long-Term Care homes located on its territory on a public website. The government created four categories of Long-Term Care homes: 1 - In Good standing, 2 - Improvement required, 3 - Significant improvement required and 4 - License revoked. We are thrilled to inform you that the government has selected the best category for Villa Marconi which is #1 "*In Good Standing*". We are very proud of this designation and we are continuously looking to implement quality improvement initiatives. This high level of performance is only possible with the support of family members, volunteers and staff members who assist the residents 24 hours a day, 7 days a week. Thank you for choosing Villa Marconi as your favorite Long-Term Care home.

After three years of research, assessment, planning and reviews, we are happy to inform you that we have received the funding to retrofit and replace the lighting system in the Long-Term Care home and in the Marconi Centre. Later in the summer, you will notice a few electricians working in different areas to upgrade our Home. The new lighting system will be made of Low Emission Diode and will be energy efficient and modern. All home areas will be included in this project. We thank you in advance for your patience during the renovation period.

We hope that you will take advantage of the numerous summer events organized by the Activity and Dietary department including the BBQs. For more information, please contact the activity staff at 5090 or at 5002.

In closing, we hope that you will have a great summer filled with plenty of great occasions to enjoy our beautiful gardens.

Yours truly,

Gaetan Grondin, Administrator

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