



*Per il benessere dei nostri anziani
e della comunità*

ADMINISTRATOR NEWSLETTER

April 25, 2019

Dear residents, family members and friends,

We are pleased to inform you that Villa Marconi has embraced the recommendations from the Commission on Accreditation of Rehabilitation Facilities. On March 29, our home areas were renamed to better reflect our new homelike environment and our Italian culture. For this reason, you are invited to use immediately the new names to support this vision.

Phase 1, 2nd Floor	Phase 1, 3rd Floor	Phase 2, 1st Floor	Phase 2, 2nd Floor
Casa della Luce	Casa della Vita	Casa dell'Amore	Casa degli Amici

Please note that for emergency purpose, we will use the English assigned names and not the Italian names to avoid any miscommunication. For example: phase 1, second floor to refer to Casa della Luce.

Villa Marconi also wishes to remind all family members and visitors that we have a zero tolerance policy on any form of intimidation or abuse towards the residents, the visitors and the staff members. We encourage all family members and visitors to express their concerns to the Home Area nurse, the Charge Nurse or a member of the management team and not a front-line staff members. We thank you in advance for your cooperation.

Villa Marconi would like to take this opportunity to thank Dr. Beaulieu for his excellent presentation on Dementia which he offered on April 16. During this education session, family, staff members and students were able to ask several questions to Dr. Beaulieu. His presentation was greatly appreciated by everyone.

Please note that we will receive the visit of the representatives from the Commission on Accreditation of Rehabilitation facilities on May 13 and 14. The members of this organization will perform a review of our philosophy, vision, mission, policies, procedures regarding the care and the services that we are providing to our dear residents. They will also speak with the residents, staff, visitors and stakeholders.

From May 6 to 12, Villa Marconi will celebrate the International Nurses Weeks. We invite you to offer your words of recognition and appreciation to our dedicated nurses.

Now here is a note from the Family Council: *“The Family Council would like to thank the activity and Dietary departments for helping out at preparing the Easter social organized by Family Council. Our Residents had a wonderful time enjoying the music provide by Mr. Aldo Pugliese and Mr. Marco Pagani. This coming month, Family Council is preparing to celebrate the Nurses week. Family council is a volunteer committee. They welcome all family members to join”*.

In closing, we take this opportunity to wish every mother a very happy Mother’s Day on May 12. We hope you will be able to celebrate this very special moment with your family members.

Sincerely yours, Gaetan Grondin, Administrator

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