



*Per il benessere dei nostri anziani
e della comunità*

ADMINISTRATOR NEWSLETTER

August 25, 2019

Dear residents, family members and friends,

We hope you all enjoyed the beautiful summer we had so far. The Dietary and recreation staff members worked with great dedication all summer to offer several social opportunities for family and residents. By the end of the summer, they will have organized a total of 17 events including, BBQ, *spagattata* and Italian sausages meals. On August 29, all family members will have the opportunity to participate in our annual resident-family BBQ. For more information please contact the recreation department.

We would like to inform you that our nursing management has been very busy for the last few months with planning and organizing the transition of the electronic health records to a newer and modernized system. All energies and time have been put in place to ensure a smooth transition. We take this opportunity to thank Mrs. Janice Riley, Assistant Director of resident care for successfully leading this transition. We thank you in advance for your patience if you encounter any delays at obtaining some information.

The success of a long-term Home is dependent on the involvement and dedication of the volunteers. We take this opportunity to thank each one of them. We are also reaching out to you, your family and friends for becoming a registered volunteer. There is nothing more rewarding than helping other people. Please join our team of volunteers. For registration, please contact Ms. Potoczny at extension 5091.

Please note that for privacy reasons, a person cannot take a picture or a video of another resident, staff member or volunteer without their written consent. Also, we thank you in advance for being kind and respectful towards all staff members. Please note that our Home will not tolerate any form of harassment, intimidation, retaliation, bullying or violence in the workplace.

Please note that for confidentiality and privacy Laws and regulations, only the Power of Attorney or the Executor of the Will can submit, in advance and in writing, a request for a copy of healthcare documentation related to their loved ones. This request needs to be forwarded to the administration during the normal hours of operations. Thank you for your attention.

Please remember to stop at the reception on a regular basis to check if your loved ones received any mail. You can ask any member at the reception.

Sincerely yours,
Gaetan Grondin, Administrator

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